

| Feature | Price |
|---|--------------------------|
| Connect Standard Edition | |
| <ul style="list-style-type: none"> Hosted Standard Edition Features & HUD Personal Features (once HUD is released) Polycom 331 IP Phone is included w/DID,VM & Ext #. Support included. | \$35 |
| Connect Team Edition | |
| <ul style="list-style-type: none"> Hosted Professional Features & HUD Team Features (once HUD is released) Poly 331 IP Phone is included w/DID,VM & Ext #. Support included. 1 Virtual Conference Room (CR Ext # visible in HUD) 2 Virtual Extensions (FWD Tools only) 2 Extra Voicemail Boxes (for shared or special use) | \$50 |
| Connect Month to Month & Contract Guidelines | |
| <ul style="list-style-type: none"> Customers 1-15 seats should be sold month to month (AM Team will work on converting them to contracts) 16 to 49 seats must be one or two year contracts only / 50+ seats are two year contracts only w/ Sales Engineer sign off. <ul style="list-style-type: none"> The billing cycles for contracts are 3 or 12 months (Customer's choice) | |
| Virtual Extension (No Mailbox) | |
| <ul style="list-style-type: none"> Forwarding tool for special needs like out to a cell phone | \$6 |
| Group Mailbox (No VE) | |
| <ul style="list-style-type: none"> For shared Voicemail Or just an extra box | \$6 |
| Voice Prioritization | |
| <ul style="list-style-type: none"> SOHO QoS Router Prioritizes voice calls over computer data Protects call quality | \$15 |
| Paperless Fax | |
| <ul style="list-style-type: none"> Includes on Local or TF Fax Number Includes 500 pages per month (\$.08/page charge thereafter) Send & receive from any email client Send to any fax (paperless or physical) | \$15 + \$.08/ Page |
| Mobility User License (in addition to user license fee) | |
| <ul style="list-style-type: none"> "FindMe" with Press to Accept option offers robust options for the system to locate you "Boomerang" allows a user to transfer a caller back to any extension "Mobile Presence" provides a visual presence to other HUD users when a contact's cell phone is connected to the system. Users are prompted with the Busy Ring-Back™ dialog when attempting to call a contact who is on their mobile. | \$6 |
| Softphone User License | |
| <ul style="list-style-type: none"> Replaces the Polycom 331 with a softphone | \$0 |
| Softphone Extension License (in addition to user license fee) | |
| <ul style="list-style-type: none"> Adds a softphone & extension for existing user | \$8 |
| Extension User License | |
| <ul style="list-style-type: none"> Additional Polycom 331 for existing user | \$18 |
| Enhanced Desktop License (in addition to user license fee) | |
| <ul style="list-style-type: none"> Phone upgrade to Polycom 550 | \$15 |

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| Attendant Desktop License (in addition to user license fee) <ul style="list-style-type: none"> • Phone upgrade to Poly 650 w/Sidecar • Sidecar adds 14 BLF Extension Keys | \$45 |
| Conferencing User License (in addition to user license fee) <ul style="list-style-type: none"> • Polycom IP5000 • Extension number • No Conference Room in HUD | \$70 |
| Conference Room w/IP5000 <ul style="list-style-type: none"> • Extension Number for phone • Visible Conference Room in HUD | \$80 |
| Virtual Conference Room <ul style="list-style-type: none"> • Conference Room only..no phone • HUD visibility max is 5 in total | \$18 |
| Wireless User License (Replaces the Polycom 331 with KIRK 5020) <ul style="list-style-type: none"> • KIRK 5020 DECT Cordless Phone with base charger • DECT is “Digital Enhanced Cordless Telecommunications” • Call Transfer/Speakerphone/Speed Dial • Requires Wireless Connectivity License | \$25 |
| Wireless Extension License (in addition to user license fee) <ul style="list-style-type: none"> • KIRK 5020 DECT Cordless Phone with base charger for existing user • DECT is “Digital Enhanced Cordless Telecommunications” • Call Transfer/Speakerphone/Speed Dial • Requires Wireless Connectivity License | \$35 |
| Wireless Connectivity License (required for Wireless User or Extension License) <ul style="list-style-type: none"> • Hardware provided: KIRK 300 DECT Access Point (no phones) • This is a wireless server for DECT Phones • Pairs with up to 12 KIRK 5020, but 4 Concurrent Calls • Additional KIRK 300 can be used to increase coverage • Additional KIRK 300 can even be installed in different buildings • 5020 will automatically register when it’s in range | \$45 |
| Call Center User License (in addition to user license fee) <ul style="list-style-type: none"> • Makes Call Center Edition features available for a single user • Adds HUD Agent for a single user | \$50 |
| CRM User License (in addition to user license fee + Call Center user license) <ul style="list-style-type: none"> • Sugar CRM Integration for a single user | \$15 |